

## Reduced amenities to reduce the spread of virus

The aim of this protocol is to reduce the spread of virus.

- 1) We removed some of commonly used amenities, which are still available on request, please call reception on 01706 630788 if you need any of below amenities -

Throws, Coloured pillows, Telephone, Iron, Iron board, Laundry bag, Extra pillows in wardrobe, Luggage rack, Hair dryer, remove all stationery except DND & Planet 21 sign at towel rail, Glasses from bath room & replace them with individually wrapped glasses, we covered TV remote control, removed writing pad & pencil; lastly replaced all mattress protectors with water proof, quilted, Microfibre mattress protectors.

- 2) **To reduce the spread of virus we are applying NO CASH policy. We only accept contactless card payments for all purchases.**

## Reduced opening timing of Grange Restaurant

Safety of our employees and guest is at every heart of what we do. We set our restaurant by keeping all tables 1 to 2 meters apart. we are offering limited Food & Beverages in limited time slots.

Grab & Go Breakfast £7.00 served from: 06.30am to 09.30am

Breakfast at Grange Restaurant £10.00 served -

Monday to Friday: 06.30am to 09.00am

Saturday & Sunday: 07.00am to 10.00am

Dinner A La Carte Menu served at Grange Restaurant from: 06.00pm to 10.00pm

## Closure of outlets

As per Government guidelines, temporarily we closed our Meeting rooms, Gym, Swimming pool, Leisure facilities and Spa.

## Social Distancing

For your safety, we placed hand sanitizing stations at the reception. We applied 2-meter social distancing in all public areas in this hotel. Lifts can only be used by 1 guest or guests from the same room. Lastly, we kept all the fire doors open in corridors to minimise the risk of contamination.

**For any assistance during your stay please call reception on 01706 630788 from your mobile.**

