

Reduced amenities to reduce the spread of virus

The aim of this protocol is to reduce the spread of virus.

- 1) We removed some of commonly used amenities, which are still available on request, please call reception on 01706 630788 if you need any of below amenities -

Throws, Coloured pillows, Telephone, Iron, Iron board, Laundry bag, Extra pillows in wardrobe, Luggage rack, Hair dryer, remove all stationery except DND & Planet 21 sign at towel rail, Glasses from bath room & replace them with individually wrapped glasses, we covered TV remote control, removed writing pad & pencil; lastly replaced all mattress protectors with water proof, quilted, Microfibre mattress protectors.

- 2) **To reduce the spread of virus we are applying NO CASH policy. We only accept contactless card payments for all purchases.**

Reduced opening timing of Food & Beverage

Safety of our employees and guest is at every heart of what we do. As per Tier 3 prohibition our Restaurant & Pickwick bar will remain closed.

Grab & Go Breakfast £10.00 served from: 07.00am to 10.00am

Dinner A La Carte Menu – food will be delivered to your bed room from: 06.00pm to 10.00pm

Closure of outlets

As per Government guidelines, temporarily we closed our party nights & wedding receptions.

Social Distancing

For your safety, we placed hand sanitizing stations at the reception. We applied 1-meter plus social distancing in all public areas in this hotel. Lifts can only be used by 1 guest or guests from the same room. Lastly, we kept all the fire doors open in corridors to minimise the risk of contamination.

For any assistance during your stay please call reception on 01706 630788 from your mobile.

