

WHIMSY WOODLAND

Christmas

AT MERCURE MANCHESTER NORTON GRANGE





Discover the Wonder of a
WHIMSY WOODLAND

Christmas

AT MERCURE NORTON GRANGE HOTEL & SPA

Something extraordinary is happening at Mercure Norton Grange Hotel & Spa this Christmas and we're inviting you to discover it all. The fantastic festive feasts and tasty tipples, the spectacular parties and magical getaways, all in a spellbinding setting. It is everything you could wish for and more so join us for an unforgettable experience.

Calendar of Events

Fri 21st Nov	Woodland Christmas Party Night	£25.00 2 Course
Sat 22nd Nov	Woodland Christmas Party Night	£30.00 2 Course
Fri 28th Nov	Woodland Christmas Party Night	£40.00
Sat 29th Nov	Woodland Christmas Party Night	£47.00
Fri 5th Dec	Woodland Christmas Party Night	£49.00 Sit-down Meal £39.00 Buffet
Sat 6th Dec	Woodland Christmas Party Night	£55.00 Sit-down Meal £42.00 Buffet
Tues 9th Dec	Golden Oldies Festive Lunch	£27.00
Wed 10th Dec	Golden Oldies Festive Lunch	£27.00
Fri 12th Dec	Woodland Christmas Party Night	£50.00 Sit-down Meal £40.00 Buffet
Sat 13th Dec	Woodland Christmas Party Night	£55.00 Sit-down Meal £42.00 Buffet
Sun 14th Dec	Woodland Christmas Party Night	£25.00 Buffet
Fri 19th Dec	Woodland Christmas Party Night	£40.00
Sat 20th Dec	Woodland Christmas Party Night	£38.00
Sun 21st Dec	Sunday Lunch with Santa	£22.00 Adult £11.00 Child
Sun 21st Dec	Woodland Christmas Party Night	£25.00 Buffet
Thu 25th Dec	Christmas Day Gala Lunch	£105.00 Adult £60.00 4-12years
Thu 25th Dec	Christmas Day Family Lunch Buffet	£70.00 Adult £35.00 4-12years
Fri 26th Dec	Boxing Day Lunch Buffet	£27.50 Adult £14.00 4-12years
Wed 31st Dec	New Years Family Dinner Buffet	£60.00 Adult £30.00 4-12years

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WHIMSY WOODLAND

Christmas

PARTY NIGHTS

Here at Mercure Manchester Norton Grange Hotel & Spa, we are delighted to welcome you all to this year's Whimsy Woodland-themed Christmas, with a colour scheme of wood, copper and browns. Whimsy Woodland-themed Christmas brings the magic of the forest to life, creating a cozy, enchanting atmosphere that combines rustic charm with the festive spirit. Whether it's a dinner party, a festive gathering, or a special event, the Whimsy Woodland theme adds a touch of nature's beauty to your celebration.

- Woodland welcome from 6.00pm to 8.00pm
(located in the main entrance)
- Fully-dressed glamorous venue
- Sweet cart on arrival from 6.00pm to 8.00pm
(located in the main entrance)
- Scrumptious 2 or 3 course meal or buffet dinner
- Interactive DJ playing festive hits until 1.00am

PRICES FROM £25.00

ITINERARY

6.00pm to 7.30pm Happy Hour
Call through 7.45pm
Grange & Hopwood Suite food service 8.00pm
Springhill Suite buffet 8.00-9.30pm
Disco starts 9.30pm
Last orders 12.45am
Carriages 1.00am

Dress to impress

£15.00 per person deposit required, deposits are non-refundable and non-transferable.
Full payment 3 weeks prior to the event. Please register your car at reception.

Menu

A fantastically festive menu, a traditional meal with all the trimmings that's sure to tantalise your taste buds.

STARTER

DOUBLE-BAKED CHEESE SOUFFLÉ

Served with chutney on a bed of leaf salad

MAINS

HAND-CARVED BUTTER ROAST TURKEY (H)

*With festive stuffing, pigs in blankets, roasted carrots, parsnips, herb roast potatoes, brussel sprouts, tenderstem broccoli, with roast pan gravy
(Halal option served without pigs in blankets)*

DESSERTS

MADEMOISELLE CHOCOLATE CHRISTMAS TREE

With fiancée of fruit coulis

MENU SUITABLE FOR VEGETARIANS, VEGANS, DAIRY FREE & GLUTEN FREE DIET.

STARTER

CHEF'S HOME-MADE BUTTERNUT SQUASH SOUP (VE, GF, V)

MAINS

AUBERGINE & POTATO MOUSSAKA (VE, GF, V)

With chunky tomato and herb sauce, roasted carrots, parsnips, herb roast potatoes, brussel sprouts, tenderstem broccoli

DESSERT

Vegan Salted Caramel Chocolate Brownie (VE, GF, V)

*Served with medley of fruit coulis and vegan coconut ice cream
(Suitable for all allergens except contains tree nuts, peanuts and mustard)*

*V= Vegetarian, VE=Vegan, GF= Gluten Free, B= Traditional British
L= Local Produce, H= Halal*

*If you suffer from a food related allergy or intolerance, please let us know.
Allergen information for this menu is available on request.
Foods described in this menu are prepared in a kitchen that handles gluten, nuts and other allergens that are prepared*

EXCLUSIVE & Private PARTY NIGHTS

If you prefer something a bit more intimate, then our exclusive party nights are just for you! Just remember to not drive your one-horse open sleigh home afterwards.

PLEASE CALL US TO CHECK AVAILABILITY OF YOUR CHOSEN DATES

From £38 per person
Minimum 40 guests

- Woodland welcome from 6.00pm to 8.00pm
(located at main entrance)
- Fully-dressed glamorous venue
- Sweet Cart on arrival from 6.00pm to 8.00pm
(located at main entrance)
- Buffet served at 7.30pm (or) 9.30pm
- Interactive DJ playing festive hits until 01.00 am
- Limited bar only
- Last orders 12.45am
- Carriages 1.00am
- Dress to Impress

Please ask our sales team for the menu

£15.00 per person deposit required, deposits are non-refundable and non-transferable. Full payment 3 weeks prior to the event. Please register your car at reception.

If you suffer from a food related allergy or intolerance, please let us know. Allergen information for this menu is available on request. Foods described in this menu are prepared in a kitchen that handles gluten, nuts and other allergens that are prepared.

Please note that our woodland welcome & sweet cart will be at the main entrance.



Golden Oldies FESTIVE LUNCHES

Enjoy our Golden Oldies Festive Lunches in a spellbinding setting. These festive lunches are perfect for older adults who want to enjoy a traditional Christmas meal in a friendly, welcoming atmosphere. The event promises a delicious roast lunch and seasonal treats, along with entertainment that brings back the golden memories of Christmases past. With lively music and sing-alongs, it's the ideal opportunity to relax, socialise, and enjoy the festivities. Whether you're gathering with friends or meeting new faces, our Golden Oldies Festive Lunches offer a warm, jovial experience to make this Christmas memorable!

£27.00 per person

- Woodland welcome (located at main entrance)
 - Fully dressed glamorous venue
- Sweet cart on arrival (located at main entrance)
 - Scrumptious 4 course meal
- Live entertainment by a female singer

ITINERARY

12.30pm arrival
Call through 12.45pm
Food service 13.00pm
Entertainment starts 14.30pm
Party finishes at 16.30pm

STARTER

CHEF'S HOME-MADE BUTTERNUT SQUASH SOUP (VE, GF, V)
Served with warm bread rolls

MAINS

HAND-CARVED BUTTER ROAST TURKEY
With festive stuffing, pigs in blankets, roasted carrots, parsnips, herb roast potatoes, brussel sprouts, tenderstem broccoli, with roast pan gravy

DESSERT

CHRISTMAS PUDDING WITH BRANDY SAUCE

FOLLOWED BY

TEA COFFEE AND MINCED PIES

£15.00 per person deposit required, deposits are non-refundable and non-transferable. Full payment 3 weeks prior to the event. Please register your car at reception. If you suffer from a food related allergy or intolerance, please let us know. Allergen information for this menu is available on request. Foods described in this menu are prepared in a kitchen that handles gluten, nuts and other allergens that are prepared

Afternoon Tea

If you would rather have some quiet time, amongst all the hustle and bustle of Christmas, then why not treat yourself to an afternoon tea, donned with festive delights. All can be washed down with a freshly-brewed tea, coffee or glass of bubbly.

Served from 12 noon to 5pm.

Monday to Thursday Only excludes Christmas Day, Boxing Day and New Years Day.

AFTERNOON TEA WITH CHRISTMAS GOODIES...

A selection of sandwiches with festive, mouth-watering cakes, served with unlimited freshly brewed coffee and tea.

£18.00 per adult £9.00 per child

AFTERNOON TEA WITH A GLASS OF BUBBLY...

Includes a glass of sparkling wine

£23.00 per adult

AFTERNOON TEA WITH A GLASS OF CHAMPERS...

Includes a glass of Champagne

£26.00 per adult

*£10.00 per person deposit required, deposits are non-refundable and non-transferable. Full payment 3 weeks prior to the event.
Please register your car at reception.*

*If you suffer from a food related allergy or intolerance, please let us know. Allergen information for this menu is available on request.
Foods described in this menu are prepared in a kitchen that handles gluten, nuts and other allergens that are prepared.*

FESTIVE SUNDAY LUNCH

WITH Santa

We're thrilled to have you join us for a festive and memorable experience. This special Sunday lunch is designed to bring festive cheer to families and create lasting memories. Indulge in a deliciously festive, traditional Sunday roast with all the trimmings, including seasonal meats, vegetables, hearty sides, and mouth-watering desserts.

We've crafted a festive menu that will delight both adults and children alike. Children will have the chance to meet Santa himself. Take photos, share your Christmas wishes and enjoy the magic of the holiday season. Santa will even have a delightful selection box for the little ones to make their day extra special.

Bar opens: 12.30pm | Lunch served: between 1.00pm till 3.00pm

£22.00 per adults £11.00 per child (4-12), under-3s eat FREE

MENU

Selection of artisan breads and rolls

CHOICE OF SALADS

FROM THE CARVERY

Roast turkey

Thyme and garlic topside of beef

Pigs in blankets and stuffing balls

Lemon and herb chicken fillet

Herb roasted potatoes (V)

Honey-glazed carrot and parsnip Buttered Brussels sprouts (V)

Proper Yorkshire puddings (V)

Roast pan gravy (V)

Celeriac, sweet potato and mushroom pie (VE)

DESSERTS

Rich chocolate fudge cake (V)

Cheesecake

Fresh fruit salad (VE)

V= Vegetarian VE=Vegan GF= Gluten Free

*£10.00 per person deposit required, deposits are non-refundable and non-transferable. Full payment 3 weeks prior to the event.
Please register your car at reception.*

If you suffer from a food related allergy or intolerance, please let us know. Allergen information for this menu is available on request. Foods described in this menu are prepared in a kitchen that handles gluten, nuts and other allergens that are prepared.

Calendar of events 2025

Fri 21st Nov
Woodland Christmas Party Night
(2 course meal)
£25.00

Limited Spaces Only

Sat 22nd Nov
Woodland Christmas Party Night
(2 course meal)
£30.00

Limited Spaces Only

Fri 28th Nov
Woodland Christmas Party Night
(3 course meal)
£40.00

Limited Spaces Only

Sat 29th Nov
Woodland Christmas Party Night
(3 course meal)
£47.00

Fri 5th Dec
Woodland Christmas Party Night
(3 course meal)
£49.00
(Buffet)
£39.00

Sat 6th Dec
Woodland Christmas Party Night
(3 course meal)
£55.00
(Buffet)
£42.00

Tues 9th Dec
Golden Oldies Festive Lunch
(4 course meal)
£27.00

Wed 10th Dec
Golden Oldies Festive Lunch
(4 course meal)
£27.00

Fri 12th Dec
Woodland Christmas Party Night
(3 course meal)
£50.00
(Buffet)
£40.00

Sat 13th Dec
Woodland Christmas Party Night
(3 course meal)
£55.00
(Buffet)
£42.00

Sun 14th Dec
Woodland Christmas Party Night
(Buffet)
£25.00

Fri 19th Dec
Woodland Christmas Party Night
(3 course meal)
£40.00

Sat 20th Dec
Woodland Christmas Party Night
(3 course meal)
£38.00

Sun 21st Dec
Woodland Christmas Party Night
(Buffet)
£25.00

Sun 21st Dec
Sunday Lunch with Santa
£22.00 Adult
£11.00 Child
under 3 free

Limited Spaces Only

Thurs 25th Dec
Christmas Day Gala Lunch
£105.00 Adult
£60.00 4-12years
under 3 free

Thurs 25th Dec
Christmas Day Family Buffet
£70.00 Adult
£35.00 4-12years
under 3 free

Fri 26th Dec
Boxing Day Lunch Buffet
£27.50 Adult
£14.00 4-12years
under 3 free

Wed 31st Dec
New Years Family Dinner Buffet
£60.00 Adult
£30.00 4-12years
under 3 free

Festive Afternoon Teas
Throughout the season
£18.00 Adult
£9.00 Child

Twixmas Weddings
from 27th-30th Dec
from £3800



Early Bird SPECIAL

Book before 31st July and receive
ONE COMPLIMENTARY BOTTLE OF FIZZ
for every 5 guests

Welcome Back OFFER

Receive
ONE COMPLIMENTARY BOTTLE OF FIZZ
for every 5 guests

CHRISTMAS DAY Gala Lunch

Limited
Spaces
Only

A SUMPTUOUS FEAST WITH ALL THE TRIMMINGS YOU COULD WANT!

The big day is finally here! Celebrate Christmas with a splendid five course feast complete with the trimmings. Join us in our elegantly dressed suite for the big day. Starting off with a glass of fizz and festive canapes, followed by a delightful festive meal.

£105 per adult | £60 per children (4-12), under-3s eat FREE Limited availability

Arrival: 1.30pm | Call through 1.50pm Food service 2.00pm | Kings' speech at Pickwick 3.00pm

TO START

POTATO AND WATERCRESS SOUP

Sage crouton, white truffle oil (VE)

TERRINE OF SMOKED CHICKEN AND HAM

Apple cider chutney, cornichons, toasted focaccia

BEET CURED SALMON GRAVALAX KING PRAWN

*Manchester gin Bloody Mary dressing,
mizuna leaf (GF)*

TARTLET OF BLACK STICKS BLUE CHEESE AND CARAMELISED ONION

Sun blushed tomato pesto, balsamic endive (V)

FOLLOWED

LEMON SORBET WITH RASPBERRY DUST

MAINS

ROAST BREAST OF LOCAL TURKEY

*Sage and onion stuffing, pigs in blanket,
roast pan gravy*

FILLET OF BRITISH BEEF

Fricassee of wild mushrooms, green peppercorn sauce (GF)

GRILLED FILLET OF HAKE

Fennel remoulade, clam and saffron velouté (GF)

CELERIAC AND ARTICHOKE HOT POT

Black garlic leeks, smoked sea salt (V, VE, GF)

*All main courses come with fondant potato, tender
stem broccoli, chantenay carrot, baby corn and maple
glazed parsnip.*

*All tables come with herb and black pepper mash
potatoes and buttered glazed sprouts*

DESSERTS

TRADITIONAL CHRISTMAS PUDDING

Brandy cream sauce, baked plum (B)

KINGSTON MESS CHEESECAKE

*Key lime chantilly, passion and
mango gel, crushed meringue (B)*

VEGAN CHOCOLATE AND CLEMENTINE TART

*Blackberry coulis, vegan vanilla ice cream
(GF)*

SELECTION OF BRITISH CHEESE

*Water biscuits, celery, grapes,
house chutney (B)*

£20.00 per person deposit required, deposits are non-refundable and non-transferable. Full payment 3 weeks prior to the event. Please register your car at reception. If you suffer from a food related allergy or intolerance, please let us know. Allergen information for this menu is available on request. Foods described in this menu are prepared in a kitchen that handles gluten, nuts and other allergens that are prepared.

CHRISTMAS DAY Family Lunch Buffet

Dress code: smart casual

Arrival 12.45pm | Buffet served from 1.15-3.45pm

Arrival 1.30pm | Buffet served from 2.00-4.00pm

Kings' speech at Pickwick Bar 3.00pm

£70.00 per adult £35.00 per child (4-12), under-3s eat FREE

Selection of artisan breads
and rolls

TO START

Beautifully dressed meat platter

Mixed leaf salad

Cranberry slaw

Pickled vegetables

Marinated Mediterranean
vegetables

Mixed olives (V)

Leek and potato soup

Parmesan croutes

ON THE HOT BUFFET

Roast lamb with mint sauce

Roast breast of Lancashire turkey

Honey-glazed gammon

Thyme and garlic roasted topside of beef

Herb roasted potatoes (V)

Glazed carrot and parsnip (V)

Buttered Brussel sprouts (V)

Aubergine and potato moussaka (V)

Garden peas (V)

Roast pan gravy (GF)

Rustic pizza ciabatta

Skinny fries (V)

Chicken goujons

Potato smiles (V)

Fish fingers

Mozzarella dippers (V)

DESSERTS

Chef's selection of desserts

Ice lollies

Christmas pudding with
brandy sauce

Fresh fruit salad (VE)

V= Vegetarian VE=Vegan GF= Gluten Free

£20.00 per person deposit required, deposits are non-refundable and non-transferable. Full payment 3 weeks prior to the event. Please register your car at reception. If you suffer from a food related allergy or intolerance, please let us know. Allergen information for this menu is available on request. Foods described in this menu are prepared in a kitchen that handles gluten, nuts and other allergens that are prepared.

BOXING DAY Lunch Buffet

KEEP THE PARTY GOING WITH PLENTY TO EAT.

Wind down from the big day's festivities and join us in our Grange Restaurant for our Carvery Style Buffet. If you hadn't eaten your fill the day before. You're sure to be close to bursting after you've eaten – We like an empty plate!

Bar opens: 12.30pm | Lunch served: between 1.00pm till 3.00pm

£27.50 per adults £14.00 per child (4-12), under-3s eat FREE

Live entertainment - saxophonist

Selection of artisan breads and rolls

CHOICE OF SALADS INCLUDING

Mixed leaf, cranberry slaw, chive and garlic potato salad

Pickled vegetables (V)

Milano salami and cured ham platter

FROM THE CARVERY

Roast turkey

Thyme and garlic topside of beef

Pigs in blankets and stuffing balls

Lemon and herb chicken fillet

Herb roasted potatoes (V)

Honey glazed carrot and parsnip (V)

Buttered Brussels sprouts (V)

Proper Yorkshire puddings (V)

Roast pan gravy (V)

Celeriac, sweet potato and mushroom pie (VE)

DESSERTS

Rich chocolate fudge cake (V)

Cheesecake

Fresh fruit salad (VE)

V= Vegetarian VE=Vegan GF= Gluten Free

£15.00 per person deposit required, deposits are non-refundable and non-transferable. Full payment 3 weeks prior to the event. Please register your car at reception. If you suffer from a food related allergy or intolerance, please let us know. Allergen information for this menu is available on request. Foods described in this menu are prepared in a kitchen that handles gluten, nuts and other allergens that are prepared.



New Year's Eve FAMILY CELEBRATIONS PARTY & BUFFET

Celebrate the New Year with the children by enjoying a sumptuous three course hot and cold buffet alongside children's entertainment and a disco in the Hopwood Suite.

£60.00 Adults, £32.50 Children (4-12), Under 3's eat Free

Arrival 7.00pm | Bar opens 7.00pm | Buffet served from 7.30pm to 9.00pm | Kids entertainment 8.30pm to 9.30pm | Disco till 1.00am
Dress code: smart to see the New Year in

TO START

Selection of artisan breads and rolls

Beautifully dressed meat platter

Mixed leaf salad, cranberry slaw

Pickled vegetables

Marinated Mediterranean vegetables

Mixed olives (V)

Potato and watercress soup

Parmesan croutes (VE) (V)

ON THE HOT BUFFET

Honey glazed gammon 🍷

Thyme and garlic roasted topside of beef 🍷

Piri piri Charred chicken fillet 🍷

Herb roasted potatoes

Glazed carrot and parsnip

Tenderstem broccoli

Cauliflower gratin with truffle

Aubergine and potato moussaka (VE)

Garden peas

Roast pan gravy

Rustic pizza ciabatta

Skinny fries

V= Vegetarian VE=Vegan GF= Gluten Free

£20.00 per person deposit required, deposits are non-refundable and non-transferable. Full payment 3 weeks prior to the event. Please Register your car at reception. If you suffer from a food related allergy or intolerance, please let us know. Allergen information for this menu is available on request. Foods described in this menu are prepared in a kitchen that handles gluten, nuts and other allergens that are prepared.

Stay With Us

The 4-star Mercure Manchester Norton Grange Hotel and Spa, situated 8 miles from the city centre, has 81 contemporary guest rooms, each with wireless internet and satellite TV.



10% OFF FLEXIBLE RATES.

THIS RATE INCLUDES BREAKFAST, SPA FACILITIES, FREE PARKING AND WIFI

Check-in: 3:00pm, Check-out 12:00pm, Complimentary use of the leisure facilities.

WINTER Weddings

From £3800

Book your Winter Wedding between November and March to take advantage of our fantastic savings. Our Winter Wedding packages are tailored around you. With your own dedicated wedding coordinator, ready to make your dream wedding a reality at a fraction of the cost.

Our Winter Wedding package includes:

Red Carpet Arrival | Civil Ceremony and Celebration Room Hire | Designated Duty Manager
Our Exquisite Three Course Winter Wedding Breakfast | World Street Food Evening Buffet
Easel | Wooden Dancefloor | Long and Low Floral Arrangement
Table Décor with Chair Covers and Bow To Match Your Theme | Cake Knife and Stand | DJ
15% Discount On Flexible and Pre-Paid Non-Cancellable Bedroom Rates

This package is based on 40 day guests and 80 evening guests. The table decor is based on 5 dressed tables.

This package is inclusive of our Winter Wedding menu only.

Additional wedding guests can be arranged at a supplement fee per person.

Twixmas WEDDINGS

A Twixmas Wedding comes with a unique charm and festive magic.

In addition to our fantastic Winter Wedding savings, we are offering Twixmas Wedding packages from just £3,400! This value is based on 40 day guests and 80 evening guests. Twixmas dates fall between Christmas and New Year. These dates are extremely popular.

Enquire for more information.

Please call 01706 630788 or email H6631-SB1@accor.com for more details.



Spa Over Night Stay

1 NIGHT PAMPER BREAK

Mon-Thurs from £190.00pp Fri-Sun from £210.00pp

Based on 2 people sharing. Includes 1 x 25 mins treatment each, three course dinner, full English breakfast, full use of facilities

Choose one from the following treatments:

TEMPLESPA - THE SKIN SMOOTHIE EXPRESS FACIAL

TEMPLESPA - DRIFT AWAY BACK NECK & SHOULDER MASSAGE | FILE & POLISH

2 NIGHT PAMPER BREAK

Mon-Thurs from £300.00pp Fri-Sun from £325.00pp

Based on 2 people sharing. Includes 2 x 25 mins treatments each, three course dinner for each night and full English breakfast

Choose two from the following treatments:

DAY 1:

TEMPLESPA - THE SKIN SMOOTHIE EXPRESS FACIAL (OR)

TEMPLESPA - WINDOWS OF THE SOUL ANTI-AGEING EYE TREATMENT

DAY 2:

TEMPLESPA - DRIFT AWAY BACK NECK & SHOULDER MASSAGE (OR)

TEMPLESPA - AAAHHH! LEG & FOOT ENERGISER

Please note - The treatments are not automatically booked when you book a spa break. Please contact us on 01706 630788 to check the availability prior to booking. Upon booking a room, please contact our dedicated leisure club team to book the treatment separately.

Terms and Conditions

These terms and conditions apply between the person, firm, company or other entity specified on your booking ("you" or "your") and Mercure Norton Grange Hotel & Spa, registered in England with company registration number 01230998 and registered office address 24, Woollington Park South, Newcastle upon Tyne, Tyne & wear, NE13 8BJ ("Venue") in respect of the Christmas celebration event as specified on your booking form ("Event"). Please read them carefully as they contain important information. By booking your Event ("your booking") you agree to be bound by these terms.

Some key points:

1. Booking with confidence: If your Event cannot proceed due to a Government imposed "lock down" of the area in which the Hotel is located you may choose to reschedule the Event to a mutually convenient alternative date or obtain a full refund in respect of your booking.
2. The Venue will liaise with the party organiser named in your booking, or such other individuals as approved in writing by that organiser, in relation to your booking.
3. For your comfort, all parties are requested to meet in our pre-function bar area at least 30 minutes prior to your Event.
4. The Venue will endeavour to accommodate any special requests which you may have, however these cannot be guaranteed.
5. Your booking must be made direct with the Venue and a non-refundable deposit of £5 / £10 / £25 per person is required to secure your booking. Confirmation of attendee numbers, menu choices/pre-orders and the final balance payable in respect of your Event are due by 1 November of the year of your booking, or such other date as may be agreed in writing, failing which the Venue may cancel your booking resulting in the loss of your deposit.
6. If you proceed with your booking on the basis of preliminary/anticipated attendee numbers, unless otherwise agreed in writing, the Venue does not guarantee that it will be able to accommodate your final numbers.
7. You may cancel your booking by notifying the venue in writing by no later than 16:00 hours on 31 October of the year of your booking, at the loss of no more than the deposit paid (or if unpaid, due). After that time, other than as set out at point 1 above (Government ordered lock down), your booking cannot be cancelled and you must make payment the final balance payable in respect of your Event in accordance with this agreement.
8. The dress-code for the Event is, unless otherwise agreed in writing, "smart/casual", which includes smart jeans, but not sportswear. The Venue reserves the right to refuse admission to any member of your party who is not appropriately dressed.
9. The Venue may (at its sole discretion) refuse admission to, or eject from the Event, any person in its absolute discretion, including (without limitation) any person who in the opinion of the Venue represents a security risk, nuisance or annoyance.
10. Unless otherwise agreed in writing, people under the age of 18 years are not permitted to attend the Event and for the avoidance of doubt, any sums paid in respect of prospective attendees who are under the age of 18 as at the date of the Event shall be non-refundable.
11. Unless otherwise agreed in writing, you and your party are not permitted to consume food or beverages purchased other than from the Venue at the Event.
12. At the end of your Event, provided the Venue is still open, you and your party are welcome to remain and continue enjoying your evening, however please note that any previously private areas may also then be used by others.

Further terms

13. Payment of deposits and final balance may be made by cash, bank transfer, debit card or cheque payable to Mercure Norton Grange Hotel & Spa. The Venue kindly asks that you co-ordinate your parties' payments and submit the total sum due to the Venue by way of a single payment in respect of the deposit and a single payment in respect of the final balance.
14. Prices for events at the Venue, where applicable, are correct at the time of publication. The Venue reserves the right to change the prices at any time but changes will not affect booking which have already been confirmed by the Venue.
15. The sums paid in respect of absentees from your party are not deductible from the final balance due to the Venue, and nor are such sums refundable or transferable to goods or services in lieu under any circumstances.
16. The timings of your Event are subject always to any requirements of the Venue's local Licensing Authority imposed subsequent to your booking.
17. Save as for the circumstances set out at point 1 above (Government ordered lock down):
 - a. the Venue reserves the right to re-schedule your Event, including to after Christmas if, in its opinion, the Event cannot proceed on the date set out in your booking form owing to circumstances beyond the Venue's control, including but not limited to: supplier or contractor failure, venue damage or cancellation, health scares, industrial dispute, governmental regulations or action, military action, fire, flood, disaster, civil riot, acts of terrorism or war (i.e. "a Force Majeure Event"); and
 - b. If, by reason of any Force Majeure Event, the Venue is delayed in or prevented from performing any of its obligations under this agreement, then such delay or non-performance shall not be deemed to be a breach of this agreement and no loss or damage shall be claimed by you by reason thereof. The Venue's obligations shall be suspended during the period of the delay or non-performance and the Venue and you shall each use reasonable endeavours to mitigate the effect of the Force Majeure Event, as may be necessary.
18. Where applicable, the Venue may change the format, theme, décor, layout, speakers, participants, content, venue location and programme or any other aspect of the Event at any time and for any reason, in each case without liability.
19. To the fullest extent permitted by law, the Venue shall not be liable to you for any loss, delay, damage or other liability incurred, resulting from or arising in connection with the postponement of the Event howsoever arising, or any venue change.
20. All goods/services provided by the Venue at the Event are to be paid for at the point of purchase or where deferred with the Venue's agreement, not later than prior to your departure from the Event.
21. The Venue may (at its sole discretion) refuse admission to, or eject from the Event, any person in its absolute discretion, including (without limitation) any person who fails to comply with these terms and conditions or who in the opinion of the Venue represents a safety or security risk, nuisance or annoyance. You agree to comply with all reasonable instructions issued by the Venue at the Event.
22. To the fullest extent permitted by law, the Venue excludes: (a) all liability for loss, injury or damage to persons or property at the Event; and (b) any actual or alleged indirect loss or consequential loss howsoever arising, suffered by you or any of your party, or any loss of profits, anticipated profits, savings, loss of business revenue, loss of business, loss of opportunity, loss of goodwill, or any other type of economic loss (whether direct or indirect). Beyond that, if the Venue is liable to you for any reason, its total liability to you in relation to the Event (whether under this agreement or otherwise) is limited to the price paid for your booking as set out on your booking form.
23. The Venue reserves the right to amend these terms and conditions from time to time.
24. No person other than you and the Venue shall have the right (whether under the Contracts (Rights of Third Parties) Act 1999 or otherwise) to enforce the terms of this agreement.
25. This agreement is governed by English law and you submit to the exclusive jurisdiction of the English courts in respect of any disputes arising from or in connection with it.

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